

## **SECTION 16**



*CareerSource Heartland “helps you recruit the right employee through a variety of professional services”.*

Contact a Business Representative near you:

DeSoto County  
2160 NE Roan Ave.  
Arcadia, Florida 34266  
(863) 993-1008  
Fax (863) 993-1046

Hardee County  
324 6th Ave. North  
Wauchula, Florida 33763  
(863) 773-3435  
Fax (863) 773-3949

Highlands County  
5901 US Hwy 27 S, Suite 1  
Sebring, Florida 33870  
(863) 385-3672  
Fax (863) 382-4237

Okeechobee County  
207 SW Park Street  
Okeechobee, Florida 34974  
(863) 610-6000  
Fax (863) 484-8167

[www.careersourceheartland.com](http://www.careersourceheartland.com)

CareerSource Heartland is an equal opportunity employer/program. Auxiliary aids and services are available upon request to individuals with disabilities. All voice telephone numbers may be reached by persons using TTY/TDD equipment via the Florida Relay Service at 711.



## Workforce Related Acronyms

AD	Adult
ADA	Americans with Disabilities Act
BEC	Business Enhancement Committee (CareerSource Heartland—CSH)
BOCC	Board of County Commissioners
BO	Business Operations Team (CSH)
CBO	Community Based Organization
CEO	Chief Elected Official
CEO	Chief Executive Officer
CFRPC	Central Florida Regional Planning Council
CS	Career Specialist
CBM	Center Branch Manager
CSE	Child Support Enforcement
CSF	CareerSource Florida (formerly Workforce Florida, Inc.)
CSH	CareerSource Heartland (formerly Heartland Workforce)
CSS	Customer Service Specialist
CWE	Career Work Experience
DCF	Department of Children & Families
FC	Florida Department of Commerce
DOE	Department of Education
DOL	Department of Labor
DOL	Demand Occupations List (formerly TOL—Targeted Occupations List)
DOR	Department of Revenue
DVOP	Disabled Veteran’s Outreach Program
DW	Dislocated Worker
EAP	Employment Assistance Program (local name for the Welfare Transition Program)
ECR	Early Childhood Resources
EF	Employ Florida (the State’s public labor exchange system)
EDC/O	Economic Development Commission/Office
ELCFH	Early Learning Coalition of Florida’s Heartland
ETA	Employment and Training Administration (USDOL)
EWT	Employed Worker Training

FBO	Faith Based Organization	PY	Program Year/Project Year
FEMA	Federal Emergency Management Agency		
FETPIP	Florida Education Training Placement Information Program	QRT	Quick Response Training (part of FloridaFlex)
FF	FloridaFlex (CSF Employee Training Options)	RA	Reemployment Assistance (formerly called Unemployment)
FHERO	Florida Heartland Economic Region of Opportunity	REACT	Reemployment and Emergency Assistance Coordination Team
F&O	Finance & Operations Committee (CSH)	REACH	Reimagining Education and Career Help Act
FWDA	Florida Workforce Development Association	RES	Re-employment Services
FY	Fiscal Year	RFP	Request for Proposals
HW	Heartland Workforce <i>(former name of CareerSource Heartland)</i>	RFQ	Request for Quotations or Qualifications
HWIB	Heartland Workforce Investment Board, Inc. (d/b/a/ CareerSource Heartland)	RIG	Rural Initiative Grant
HRTPO	Heartland Regional Transportation Planning Organization	ROI	Return on Investment
IDA	Industrial Development Authority	RSA	Resource Sharing Agreement
IFA	Infrastructure Funding Agreement	RESEA	Re-employment Services & Eligibility Assessment - new name for Florida's "unemployment insurance" program
ISY	In-School Youth		
ITA	Individual Training Account	SBDC	Small Business Development Center
IWT	Incumbent Worker Training (part of FloridaFlex)	SNAP	Supplemental Nutritional Assistance Program
JD	Job Developer/Job Development	SY	Summer Youth
JMP	Joint-Managed Programs	TAA/TRA	Trade Adjustment Assistance/Trade Readjustment Assistance
LEO	Local Elected Official	TABE	Test of Adult Basic Education
LLSIL	Lower Living Standard Income Level	TANF	Temporary Assistance for Needy Families
LVER	Local Veteran's Employment Representative		
LWDA	Local Workforce Development Area; and	UC/UI	Unemployment Compensation/Unemployment Insurance—renamed to Reemployment Assistance (in Florida)
LWDB	Local Workforce Development Board	USDOL	United States Department of Labor
MOU	Memorandum of Understanding	VR	Vocational Rehabilitation
MSFW	Migrant Seasonal Farm Worker	WARN	Worker Adjustment and Retraining Notification
NAWB	National Association of Workforce Boards	WDB	Workforce Development Board
NEG	National Emergency Grant	WE	Work Experience
NFA	Notice of Funds Available	WIOA	Workforce Innovation and Opportunity Act
OJT	On-the-Job Training	WOTC	Work Opportunity Tax Credit
O*NET	Occupational Information Network	WP	Wagner Peyser
OPS	Other Personnel Services	WT or WTP	Welfare Transition or Welfare Transition Program (locally named the Employment Assistance Pgm.)
OSHA	Occupational Safety and Health Administration		
OSMIS	One-Stop Management Information System		
OSO	One-Stop Operator		
OSST	One-Stop System Tracking		
OSY/OOSY	Out-of-School Youth		

## WORKFORCE RELATED WEB SITES

### CareerSource Heartland

[www.careersourceheartland.com](http://www.careersourceheartland.com)

### Employ Florida

[www.employflorida.com](http://www.employflorida.com)

Employ Florida links Florida's workforce services, providing employers and job seekers the means to post jobs and resumes.

### CareerSource Florida

[www.careersourceflorida.com](http://www.careersourceflorida.com)

CareerSource Florida (CSF) is the state's governing body and main source of information for the 24 Local Workforce Development Boards (LWDB). This website provides Florida's Workforce-related:

- Strategic Plans
- Annual reports
- Performance
- Ongoing initiatives
- Employer Training Incentives

### Florida Commerce (previously Florida Department of Economic Opportunity)

[www.floridajobs.org](http://www.floridajobs.org)

Provides information for both employers and job seekers, as well as information and updates for the regional workforce boards, including links relative to:

- Labor laws and various compliance information
- Job postings, re-unemployment, and various employment programs
- State agencies including colleges and universities, committees, and organizations

### State of Florida

[www.myflorida.com](http://www.myflorida.com)

### Florida Government

[www.leg.state.fl.us](http://www.leg.state.fl.us)

This website provides links to the Florida House and Senate, Florida Statutes, Florida Constitution, and Florida Laws.

### Florida's Courts

[www.flcourts.org](http://www.flcourts.org)

### Florida's Sunshine Law

<http://www.myflsunshine.com/>

### Employment and Wage Information

<http://www.floridajobs.org/workforce-statistics>

<http://floridajobs.org/economic-data>

State of Florida, Dept. of Economic Opportunity – OES (Occupational Employment Statistics and Wages). Florida Insight- Local and state-wide data.

### Other State of Florida

Dept. of Corrections

[www.dc.state.fl.us](http://www.dc.state.fl.us)

Statistics on incarceration and inmate population(s)

Dept. of Law Enforcement

[www.fdle.state.fl.us](http://www.fdle.state.fl.us)

Dept. of Children & Families	<a href="http://www.myflorida.com/accessflorida">www.myflorida.com/accessflorida</a>
Dept. of Education, Vocational Rehabilitation	<a href="http://www.rehabworks.org">www.rehabworks.org</a>
Dept. of Education, Blind Services	<a href="https://dbs.fldoe.org">https://dbs.fldoe.org</a>
Dept. of State, Div. of Corporations	<a href="https://dos.myflorida.com/sunbiz/">https://dos.myflorida.com/sunbiz/</a>
IRS Tax and Employment Questions and Forms	<a href="http://www.irs.gov">www.irs.gov</a>
Americans with Disabilities Act	<a href="http://www.ada.gov">www.ada.gov</a>
Equal Employment Opportunity Commission	<a href="http://www.eeoc.gov">www.eeoc.gov</a>
U. S. Census Bureau	<a href="http://www.census.gov">www.census.gov</a>

Florida Occupational Employment & Wages	<a href="http://www.floridawages.com">www.floridawages.com</a>
<ul style="list-style-type: none"> <li>○ Wage and employment comparisons across areas/industries/related occupations</li> <li>○ Statistical options available</li> </ul>	
O*Net (Skills Analysis/Related Occupations)	<a href="http://onetcenter.org">http://onetcenter.org</a>
<ul style="list-style-type: none"> <li>○ Transferable (related) skills</li> <li>○ Occupational database <ul style="list-style-type: none"> <li>▪ Importance of attributes</li> </ul> </li> <li>○ Skills analysis</li> </ul>	

### **SOME LOCAL SITES:**

DeSoto County EDC	<a href="http://www.teamdesoto.com">www.teamdesoto.com</a>
DeSoto County Chamber of Commerce	<a href="https://desotochamberfl.com/">https://desotochamberfl.com/</a>
DeSoto County School District	<a href="http://www.desotoschools.com">www.desotoschools.com</a>
Hardee County EDO	<a href="http://www.hardeebusiness.com">www.hardeebusiness.com</a>
Hardee County Chamber of Commerce	<a href="http://www.hardeecc.com">www.hardeecc.com</a>
Hardee County School District	<a href="http://www.hardee.k12.fl.us">www.hardee.k12.fl.us</a>
Highlands County EDC	<a href="http://www.highlandsbusiness.com/">www.highlandsbusiness.com/</a>
Avon Park Chamber of Commerce	<a href="http://www.theapcc.net/">www.theapcc.net/</a>
Lake Placid Chamber of Commerce	<a href="http://www.lpfla.com">www.lpfla.com</a>
Sebring Chamber of Commerce	<a href="http://www.sebring.org">www.sebring.org</a>
Highlands County School Board	<a href="http://www.highlands.k12.fl.us">www.highlands.k12.fl.us</a>
Miller Dynamics Academy of Emergency Services	<a href="https://millerdynamicsinc.com/">https://millerdynamicsinc.com/</a>
Okeechobee County Economic Development Corp.	<a href="https://ocedcorp.com/">https://ocedcorp.com/</a>
Okeechobee County Chamber	<a href="http://www.okeechobeebusiness.com">www.okeechobeebusiness.com</a>
Okeechobee County Schools	<a href="http://www.okee.k12.fl.us">www.okee.k12.fl.us</a>
Indian River State College	<a href="http://www.irsc.edu">www.irsc.edu</a>
South Florida State College	<a href="http://www.southflorida.edu">www.southflorida.edu</a>

### **Regional**

Florida Heartland Economic Region of Opportunity (FHRO)	<a href="http://www.flahertrand.com">www.flahertrand.com</a>
Heartland Regional Transportation Planning Organization (HRTPO)	<a href="http://www.heartlandregionaltpo.org">www.heartlandregionaltpo.org</a>
Central Florida Regional Planning Council (CFRPC)	<a href="http://www.cfrpc.org">www.cfrpc.org</a>
Heartland Educational Consortium	<a href="http://www.heartlanded.org">www.heartlanded.org</a>